

Lesson Information & Agreement

Thank you for considering music lessons with me. This document offers a clear overview of how my lessons work, what you can expect, and what I ask in return so our time together can feel supportive, spacious, and grounded.

The terms that apply to you depend on the lesson option you select. Please read the general terms and the section corresponding to your lesson type.

By signing this agreement, you acknowledge that you've read all of the relevant information below and agree to honour the terms presented.

General

All prices listed below are in Canadian dollars (CAD).

Payments can be made via Interac e-Transfer (for Canadian residents) or PayPal.

Interac e-Transfer

Please send to: michellemonette@michellemonettemusic.com

Funds are automatically deposited so there is no need to include a password.

PayPal

Please send to: michellemonette@michellemonettemusic.com

A note for international students: Please ensure the currency is set to Canadian dollars (CAD) when sending payment.

Flexible Lessons

Pricing

- **30 minutes:** \$60
- **45 minutes:** \$80
- **60 minutes:** \$100

Payment Policy

All payments are **non-refundable**.

Payment is required before you will be added to the schedule. Once we've agreed on a time for your lesson, that spot will be temporarily held for **24 hours**. If I don't receive payment within that timeframe, then I can't guarantee that slot will still be available for you. Paying promptly is the best way to ensure you will have your desired lesson time.

Once I've received your payment—and your signed agreement if this is your first lesson—I will send the full details for our session.

Scheduling Policy

Flexible lessons can be booked whenever they best fit your rhythms. Just let me know the week you're hoping for, and I'll share my availability within that timeframe.

If you need to reschedule, I ask for **48 hours' notice**.

Sessions cancelled with less than 48 hours' notice will be considered complete.

Weekly Lessons

Pricing

- **30 minutes:** \$50
- **45 minutes:** \$70
- **60 minutes:** \$90

Payment Policy

Payments are **non-refundable**.

Weekly lessons are paid **monthly**, with payment due on or before the **1st of each month**.

A **\$15 late fee** will apply to payments received after the 1st. If payment has not been received by the 15th of the month, I may be unable to continue holding your weekly lesson time.

Once I've received your payment and signed agreement, I'll send the details for our first lesson.

Scheduling Policy

Your lessons will take place on the same day and time each week.

Weekly lesson spots are held just for you, which is why **all scheduled lessons are paid for**, whether or not you are able to attend.

If you are unable to attend and provide at least **48 hours' notice**, your lesson will be banked as a make-up lesson rather than forfeited.

Once I have received your 48 hours' notice of absence, I will send you a selection of possible dates for your make-up lesson (or lessons if you're missing more than one). If those dates don't work for you, let me know and I will send new options once I know my availability.

Banked lessons remain valid for **60 days** from the date of your missed lesson. Any make-up lessons that have not been scheduled within those 60 days will be forfeited.

Lessons missed or cancelled with less than 48 hours' notice will be considered complete.

If you decide to end weekly lessons, I ask for two weeks' paid notice so we can bring our work together to a thoughtful close.

Musical Immersion — 3 or 6 months

Pricing

- **3-month program:** \$1500
- **6-month program:** \$2800

Payment Policy

All immersion program payments are **non-refundable**.

Once I've received your signed agreement and payment, I'll send all the details for our initial session.

Scheduling Policy

Sessions can be scheduled flexibly within the timeframe of your chosen program.

Your immersion program begins on the date of our first session.

If you need to reschedule a meeting, please provide **48 hours' notice**.

Sessions cancelled with less than 48 hours' notice will be considered complete.

There will be a 14-day grace period at the end of your program to complete any remaining sessions. After this period, any sessions left will expire.

Additional Details

We'll have ten 60-minute sessions over three months, or twenty 60-minute sessions over six months.

Our initial meeting will be a *mapping session* where we decide on a plan for our time together.

Additional support and resources will be tailored for your musical needs.

Date:

Signature:
